

**Freedom of Information Request**

**Ref: 21-597**

17 December 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. For the financial years 2019/20, 2020/21 and 2021/22 (so far) how many tonnes of food was wasted by your trust?**

2019/20 - 7.05 tonnes

2020/21 - 5.83 tonnes

2021/22 - 6.41 tonnes

**2. For the financial years 2019/20, 2020/21 and 2021/22 (so far) how much did the wasted food cost the trust?**

2019/20 - £42,891

2020/21 - £34,678

2021/22 - £25,655

**3. Under the Government's new blueprint for better hospital food launched October 2020 it was recommended every hospital should implement a digital meal ordering system by 2022 to collate food choices, manage allergies and diets, and minimise waste. Please explain what steps, if any, the trust has taken to implement a digital ordering system?**

The Trust is fully compliant with a digital system provided by Symbiotix, that allows full menus to be collected daily and records food waste.

**4. The blueprint also recommended NHS trusts should agree on a common method of monitoring food waste. Please explain what steps, in any, the trust has taken to implement a method of monitoring food waste?**

While all Trusts await this to be decided at National level, food waste is recorded twice daily after lunch and supper and monitored monthly.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**