

Freedom of Information Request

Ref: 21-575

1 December 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Under the Freedom of Information Act 2000, I would like to request the following information regarding Facilities Management Services provided to your Estate:-

Service	Delivery	✓	Service Provider	Contract Start Date	Contract Expiry Date	Annual Expenditure
EXAMPLE	Inhouse					
	Outsourced	✓	ABC Contractors	01/01/2017	31/12/2021	12,345,678
Cleaning	Inhouse	✓	N/A	N/A	N/A	N/A
	Outsourced					
Portering	Inhouse	✓	N/A	N/A	N/A	N/A
	Outsourced					
Security	Inhouse	✓				
	Outsourced	✓	Weston- Securitas	01/09/2014	31/03/2022	269,160.00
			Eye Hosp- Corps		31/03/2022	62,888.23
			Central Health-amulet		31/03/2022	8,120.00
Patient Catering	Inhouse	✓	N/A	N/A	N/A	N/A
	Outsourced					
Retail Catering	Inhouse	✓	N/A	N/A	N/A	N/A
	Outsourced					

Where services are outsourced, please could you share the procurement framework (if any) from which these services are let:-

Procurement Framework: Unknown

For services attracting such benefits, please could you share the appropriate wage rate / indexing mechanism utilised for base salaries payable to frontline and associated personnel (please circle):-

AFC **LLW** **NLW** **NMW** **Other**

All inhouse services in the table above are AFC
Outsourced security & Cleaning is NLW

Please could you also confirm the contact details for the relevant officer in the Trust with overarching responsibility for these services:-

Name:	Andy Headdon
Job Title:	Director of Facilities and Estates, Estates
Email:	Andy.Headdon@uhbw.nhs.uk
Telephone:	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**