

Freedom of Information Request

Ref: 21-545

1 November 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

For audit year 2019/2020 would you please be able to advise:

Number of Whole Time Equivalent (WTE) Paediatric Diabetes consultant posts in place for your Paediatric Diabetes service.

Consultants 8 WTE

Number of WTE nursing posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Band 7 PDSNs 6 WTE

Band 6 PDSNs 5 WTE

Number of WTE HCA posts currently in place specifically for your Paediatric Diabetes service.

HCAs 0 WTE

Number of WTE Psychologist posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Psychologists 3 WTE

Number of WTE Dietician posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Total Number of dietitians 4 WTE

Number of WTE Social Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Social Workers 0 WTE

Number of WTE Family Support Worker posts, and their bands, currently in place specifically for your Paediatric Diabetes service.

Family Support Workers 0 WTE

Any other staffing roles within your Paediatric Diabetes service? What are they? What are the whole time equivalents? and what benefits do you feel they provide to the patients?

Also employ a Somali Link Worker 0.2 WTE to better engage our substantial Somali patients with Type 1 Diabetes Mellitus

Does your Paediatric service use Dendrite or Twinkle software, or both, to capture patient data?

We do not use Twinkle or Dendrite software but have a bespoke database which allows NPDA data to be submitted.

What methods of accessibility to you have for patients whose first language is not English?

Accessibility- use interpreter services within Trust/Language Line. Translate educational material as necessary. Somali Link Worker. Utilise Digibete information resource which has embedded translation option

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust