

**Freedom of Information Request**

**Ref: 21-530**

1 October 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- **We can confirm that we do hold the information you are requesting**
- 1. Does your organisation engage with any third- party suppliers that provide software or services which support private or overseas patients' healthcare services -for example advice on private patient strategy, recovery of private patient fees etc, in any of the below areas of work?**

**If yes, please state if the supplier was used to support private patients' services, overseas patients' services or both and fill out the following details in the below table:**

No

Areas of work	Private/ Overseas/ Both	Name of Supplier	Cost 20/21	used to procure	Start date	End date
IT Software						
Revenue review						
Reclaiming Invoices						
Operational Review						
Audit Services						
Governance- PHIN*/ADAPT**						
Consultancy/ Advisory						
Other- Please specify						

- 2. Does the organisation have a dedicated private patient unit or self-contained space to treat private patients? If yes, please tick which of the below areas the organisation offers a private unit or self-contained space for:**

No

Patient Areas	Tick Below
Theatre	
Wards	

Intensive/ High Dependency Care	
Diagnostic services	

**3. Which specialties does your organisation offer care for within their private patient's service? If yes, please tick all relevant specialties in the table below:**

<b>Treatment Speciality</b>	<b>Tick Below</b>
Trauma & Orthopaedics	✓
Ophthalmology	✓
Gynaecology	
Gastroenterology	✓
ENT	✓
General Surgery	✓
Urology	✓
Cardiology	✓
Medical Oncology	✓
Plastic/Reconstructive Surgery	
Other- Please specify	On a case by case basis across all specialties

**\*PHIN- Private Healthcare Information Network**

**\*\*ADAPT- Acute Data Alignment Programme**

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
 University Hospitals Bristol and Weston NHS Foundation Trust  
 Trust Headquarters  
 Marlborough Street  
 Bristol  
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**