

Freedom of Information Request

Ref: 21-502

8 October 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Does your organisation use a Business Intelligence (BI) solution*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses

BI Tools Please Mark an 'x'

Actuate

Alteryx

Birst

Bitam

Board International

GoodData

IBM

Infor

Information Builders

Jaspersoft

Logi Analytics

Looker

Microsoft Power BI - X

MicroStrategy

Oracle

Panorama Software

Pentaho

Prognoz

Pyramid Analytics

Qlik

Salient Management Company

SAP

SAS

Splash BI
Tableau
Targit
Tibco Software
Yellowfin
Other

2. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?

We are unable to provide this information as we cannot identify the Business Intelligence element separately as a cost as this is part of the whole Microsoft suite of software.

3. How many users in the organisation use the BI Tool?

50 Aprox

4. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team?

The Trust does not have a separately identified Business Intelligence Workforce we have a number of BI users across a number of divisions.

5. Which department do the BI/informatics team report into in the organisation?

Not applicable

6. Could you please provide the name and job title of the person who leads the BI/informatics team?

Head of Business Intelligence

7. Does the organisation use a benchmarking tool? If yes, please mark an x in the table below against the benchmarking tool/tools the organisation uses**

Benchmarking Tools Please Mark an 'x'

Actuate

Alteryx

Birst

Bitam

Board International

GoodData

IBM

Infor

Information Builders

Jaspersoft

Logi Analytics

Looker

Microsoft Power BI

MicroStrategy

Oracle
Panorama Software
Pentaho
Prognoz
Pyramid Analytics
Qlik
Salient Management Company
SAP
SAS
Splash BI
Tableau
Targit
Tibco Software
Yellowfin
Other

The Trust uses nationally available systems from NHS Digital for benchmarking data quality.

8. What was the annual cost of the benchmarking tool for 20/21 (April 2020- March 2021)?

Nil – these are free within the NHS

9. Does the organisation subscribe to any benchmarking services? e.g Dr Foster

No

10. Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g Finance, HR

Digital Services

Finance

Human Resources

11. Does your organisation have a data warehouse*? If yes, please state if the data warehouse is on premise or in- cloud?**

In house data warehouse and System C Medway data warehouse

12. Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View

No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust