

Freedom of Information Request

Ref: 21-487

12 October 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting

- **How many facilities management staff (both contracted and agency) has your trust had each year for the last 5 years?**
2016/17 30.93 WTE
2017/18 32.33 WTE
2018/19 31.27 WTE
2019/20 28.78 WTE
2020/21 32.78 WTE

- **How many cleaning staff (both contracted and agency) has your trust had each year for the last 5 years?**
2016/17 317.20 WTE
2017/18 320.82 WTE
2018/19 310.24 WTE
2019/20 302.33 WTE
2020/21 368.16 WTE

- **How much has been spent on facilities management salaries (both contracted and agency) by your trust, each year for the last 5 years?**
2016/17 £1,234,625
2017/18 £1,289,482
2018/19 £1,271,696
2019/20 £1,312,564
202/21 £1,477,379

- **How much has been spent on cleaning salaries (both contracted and agency) by your trust, each year for the last 5 years?**
2016/17 £7,856,477

2017/18 £7,759,756
2018/19 £8,184,476
2019/20 £8,532,142
2020/21 £10,605,303

• **How many pieces of software do you use to run your facility? Please name the software (if possible).**

We have about 270 'systems' plus many more individual bits of software.

• **How much has been spent on new technology investments for facilities management each year, for the last 5 years?**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

• **How much is spent on paper and ink each year, for the last 5 years?**

We can only provide 3 years of spend

2018/19 £4 900,000
2019/20 £5,100,000
2020/21 £3,900,000

• **How many new pieces of software have you implemented in the last 5 years?**

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This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust