

**Freedom of Information Request**

**Ref: 21-402**

19 August 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey**

System C - Medway

**2. What IT solution does the trust use to manage bed occupancy?**

System C - Medway

**3. What IT solution does the trust use to manage demand and capacity for:**

**1. Unplanned care** - None

**2. Planned/Elective care** - None

**4. What IT solution does the trust use for real-time ward and bed management?**

System C - Medway

**5. What IT solution does the trust use for PT pathway management?**

None

**6. What IT solution does the trust use for Discharge Planning?**

None

**7. What IT solution does the trust use to provide Multi-Disciplinary Team views?**

Various depending on speciality

**8. What IT solution does the trust use to manage patients from outside the region?**

None

**9. Does the trust use a single Dashboard/CommandCentre solution to manage patient**

placement?

**1. If so, what is the name of the solution?**

No

**10. What IT solution does the trust use for Clinical Noting?**

System C - Medway

**11. What IT solution does the trust use for Handovers?**

In house product and System C Careflow

**12. What IT solution does the trust use for recurring task management?**

None

**13. What IT solution does the trust use for domestic services?**

None

**14. What/Which IT solutions does the trust use for task list management?**

None

**15. What IT solution does the trust use for referral, leave and bed management?**

System C - Medway

**16. What IT solution does the trust use for Community team planning?**

None

**17. Does the trust provide data to, and can access a regional command centre/dashboard?**

No

**18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?**

No

**19. Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home**

No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

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To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**