

**Freedom of Information Request**

**Ref: 21-387**

2 August 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Do you currently contract with third-party providers to insource clinical services?**

Yes

**If you answered yes to question 1, please also provide the following detail:**

**1a. The name of your insourcing provider(s) and the specialities covered in this contract (if you use more than one supplier please also provide detail)**

GLANSO

Cardiology

Paediatric Surgery

Echo cardiology

Ophthalmology

Surgery

**1b. The contract start and end dates (if multiple please list all)**

Contract is currently being renewed with this provider

**1c. If your substantive staff are used as part of the insourcing team or if a full external team is used**

The contract restricts GLANSO to only using Trust employees

**1d. If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based price**

PbR based on a tariff share arrangement

**1e. If Trust/Health Board consumables (e.g. medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?**

Excluded drugs and devices they are charged separately. General consumables included within tariff share arrangement

**1f. If your provider follows your operating procedures to facilitate the service**

Yes

a) If yes, please detail the steps you take to ensure they are followed

b) If no, please detail how you ensure that the service is compliant and protects patient safety

Regular review meetings between the Trust and the insourcing provider

**1g. What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)**

Various - no fixed timetable, in-hours and out-of-hours

**1h. Please detail your annual spend on clinical insourcing by speciality**

Specialty	Expenditure 2020/21 financial year £'000
Cardiology	388
Paediatric Surgery	137
Echo cardiology	83
Ophthalmology	18
Surgery	15

**2. Please detail your current average surgical and outpatient treatment waiting time by speciality (or direct to this information if it is publicly available)**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the following link:

<https://www.england.nhs.uk/>

Section 21 of the FOIA provides that we are not obliged to provide the requested information is already reasonably accessible and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**