

**Freedom of Information Request**

**Ref: 21-351**

6 July 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?**

**System type can also be 'No System Installed' if your trust does not use the system:**

System type - Digital dictation  
Supplier name - BigHand for Healthcare  
System name - BigHand  
Date installed – February 2013  
Contract expiration – December 21  
Notes -

System type - Voice Recognition  
Supplier name - BigHand for Healthcare  
System name - BigHand  
Date installed – February 2013  
Contract expiration – December 21  
Notes –

**If applicable,**

**- can you let us know who supplies your digital dictation hardware devices?**

Various

**- how many digital dictation devices does your trust have?**

Unknown as purchased by individual departments

**- when was the procurement date of the digital dictation devices?**

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**