

Freedom of Information Request

Ref: 21-279

26 May 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?

- a. Yes ✓
- b. No commissioned FLS but pathway for bone health management of fracture patients
- c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered 'no' (b or c) please move on to question 15.

2. Is your FLS based in secondary care?

- a. Yes ✓
- b. No

3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?

- a. (please specify:)
100%

4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

- a. (please specify:)
90%

5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?

- a. (please specify:)
13%

6. For 2019, For those patients receiving osteoporosis drug treatment what percentage

were reviewed for follow up 52 weeks from fracture?

a. (please specify :)

3%

7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?

a. (please specify:)

85%

8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

a. (please specify:)

90%

9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?

a. (please specify:)

13%

10. For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?

a. (please specify:)

26%

11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)

a. Yes ✓

b. No

c. partially (please specify :)

12. Do you take part in a national FLS audit? (e.g. FLS-DB)

a. Yes ✓

b. No

13. Please state the name and contact details of the Clinical Lead for this service

a. (please specify)

Rachel Bradley Consultant Physician, Medicine Rachel.bradley@uhbw.nhs.uk

14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc

a. (please specify:)

For those that answered 'no' to having an FLS (question 1).

Not applicable

15. What are the reasons you do not have an FLS, or access to an FLS for your patients?

a. (please specify:)

Not applicable

16. Have you tried to establish a FLS previously?

a. Yes

b. No

c. We are in the process of developing a FLS

Not applicable

17. What has been the barrier/obstacles to implementing a FLS?

a. (Please specify:)

Not applicable

18. If you have not tried to establish a FLS previously, why not?

a. (Please specify)

Not applicable

19. Do you have an osteoporosis service?

a. Yes ✓

b. No

20. Do you have a DXA (bone density scanning) service?

a. Yes ✓

b. No

21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services

a. (please specify)

Matt Roy Consultant, Rheumatology matthew.roy@uhbw.nhs.uk (osteoporosis lead)

Elizabeth Perry Consultant, Rheumatology Elizabeth.perry@uhbw.nhs.uk (Rheumatology lead)

22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc

a) (please specify)

No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust