

Freedom of Information Request

Ref: 21-265

14 May 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- 1. Please can you provide a summary of the types of audiology services in your area including what your service age threshold is, what type of contractual arrangements are in place (AQP/block/ cost per case contract/included in local secondary care Trust contract etc.) and your CCG registered population size?**
 - 2. Please provide the names of the Adult non-complex Audiology Providers in your area and how long the contract with these providers has been in place?**
 - 3. If you have not already renewed or testing the market for adult audiology services, does your CCG have intentions of procuring the service, how and when? If not, why not?**
 - 4. What is your tariff (or price) for the following non-complex adult audiology services for NHS and independent sector (please complete table). If it defers with between providers please can you provide all financial information.**
 - 5. Please can you provide any information on benchmarking, comparison or financial modelling activity or methodology utilised by your CCG relating to your current tariff?**
 - 6. Can you confirm if the above referenced tariffs for your area are inclusive of VAT?**
 - 7. Please can you provide a copy of your service specification, tender questions, evaluation model and Schedule 4 Quality report template for the current audiology contract?**
 - 8. Do the service/s you commission offer a one stop assess and fit service (completed in one appointment)for people with hearing loss?**

9. What follow-up/annual aftercare arrangements are offered to patients who have received a hearing aid fitting from the services you commission?

10. Are adult hearing loss services in your CCG area commissioned on the basis of activity (e.g. number of procedures performed) or on the basis of outcome (e.g. patient outcome data)?

11. Please provide details of the last time that you tested the market for your adult audiology service including dates, number of providers who expressed an interest in the notice.

12. Please provide details of the outcome of the last audiology procurement or market testing exercise including,

- Were you able to award the contract, if not why not?**
- Was there any changes to the service specification, contract or price during or after the procurement/market testing exercise?**
- Were there any substantial or legal challenge from current or perspective providers on the procurement process and why?**
- Please explain how any challenges to the procurement of the contract were managed by your CCG**

These question need to be answered by Bristol North Somerset and South Gloucestershire Clinical Commissioning Group. Their Freedom of Information address is bnssg.foi@nhs.net

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust