

**Freedom of Information Request**

**Ref: 21-232**

18 May 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting

**1. Which of the following Orthotic Services do you have locally?**

- a. Product and Clinical service**
- b. Product only in-house clinical service**
- c. Clinical Service only**
- d. Fully managed service**

Product and Clinical service

**2. If your service is run by a 3rd party:**

**a. Who is your current provider?**

Dacey Ltd

**b. When did the current agreement start?**

June 2021

**c. When does the current agreement expire?**

November 2022

**d. What was the total value of the contract?**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**e. Is there an allowance for increasing patient numbers and activity each year?**

No

**f. Is the contract a lump sum / block contract or pay / BPR for activity basis?**



The clinical services is block, the product is variable.

**g. What is the current cost per Orthotist session in your trust?**

Not applicable

**3. Do you run your tender in-house or is it outsourced?**

In-house

**4. Which frameworks are you able to buy from currently:**

**a. For Orthotic Clinical Service.**

Dacey Ltd

**b. For Orthotic stock products.**

Dacey Ltd

**c. For Orthotic bespoke products.**

Dacey Ltd

**5. Are you considering a tender at the moment? (Y/N)**

No

**6. What orthotics services are provided by the NHS in your jurisdiction?**

The adult orthotics service at the BRI provides secondary care clinical appointments to patients, giving them access to both stock and bespoke orthotic devices. University Hospitals Bristol and Weston NHS Foundation Trust cannot comment on what other NHS providers do in the region.

**7. How many sessions do you run per week:**

**a. Orthotist**

10

**b. LOP**

Not applicable

**c. Footwear technicians**

Not applicable

**8. How many Full Time equivalent Orthotists work in your Trust?**

We do not hold this information

**9. How many appliance officers/administrators do you employ in the Orthotics Service?**

We do not hold this information

**10. Over the past three financial years how many orthotics patients were treated (please**



**breakdown by year)?**

**a. April 2018 – March 2019**

3122

**b. April 2019 – March 2020**

2926

**c. April 2020 – March 2021**

1883

**11. For orthotic products:**

**a. Which companies do you currently order Orthotic footwear from or do you make these in house?**

We do not hold this information the service is outsourced

**b. Which companies do you currently order insoles from or do you make these in house?**

We do not hold this information the service is outsourced

**c. Please provide annual volumes of prescriptions/orders and total spend for the last 12 months (April 2017 – March 2018) and the lead times for:**

We do not hold this information the service is outsourced

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication



Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**