

**Freedom of Information Request**

**Ref: 21-153**

26 March 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**I would like to know if there are standard payment rates and if there have been any exceptions to standard rates, the payment (on an hourly basis) that have been made.** When completing tasks outside their contracted hours, staff only claim for "Additional Hours Worked". This means that the Trust cannot isolate work completed by staff for the Waiting List Initiative and cannot respond to this question.

All additional hours worked is documented on paper forms and to go through them would take more than the 18 hour time limit so we are applying Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**Where there are payments made on per procedure/patient/scan basis I would like to have an indication of how many procedures/patients/scans that be performed in a 1 hour period or alternatively expected duration of a case. This will allow for a rough comparison to be performed across the payment per hour of activity (by department).** When completing tasks outside their contracted hours, staff only claim for "Additional Hours Worked". This means that the Trust cannot isolate work completed by staff for the Waiting List Initiative and cannot respond to this question.

All additional hours worked is documented on paper forms and to go through them would take more than the 18 hour time limit so we are applying Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**