

Freedom of Information Request

Ref: 21-141

24 March 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. How many reports did you receive from whistleblowers in 2019 and in 2020? In this response the term 'whistleblower' is defined as anyone raising a concern through the Trust's Freedom to Speak Up (FTSU) policy.

2019: 56

2020: 97 (note that University Hospitals Bristol NHS Foundation Trust merged with Weston Area Health NHS Trust in April 2020).

2. How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers?

The Trust has a Freedom to Speak Up Guardian and Deputy Freedom to Speak Up Guardian. The Guardians are supported by around 80 staff who are Freedom to Speak Up staff advocates.

3. What training have the people in question number 2 received in whistleblowing?

The Guardians have received Freedom to Speak Up introductory training from the National Guardian's Office. Staff advocates are offered in-house training delivered by the Guardians and the clinical psychology team.

4. What cost, if any, was there for this training?

None

5. Which organisation delivered each course?

National Guardian's Office for Guardian training. Staff advocates are trained in house.

6. What is the name of the person that arranged this training and what is their email address?

National Guardian's Office: enquiries@nationalguardianoffice.org.uk

7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?

Email: raisingconcerns@uhbw.nhs.uk or 0117 34 22888 or in writing via Freedom to Speak Up Guardian, Trust Headquarters, University Hospitals Bristol and Weston NHS Foundation Trust, Marlborough Street, Bristol BS1 3NU

8. What are the email addresses for the people authorised to receive whistleblower reports?

raisingconcerns@uhbw.nhs.uk or Eric.Sanders@uhbw.nhs.uk or Kate.Hanlon@uhbw.nhs.uk

9. How many whistleblowers have left the organisation within 12 months of making a report?

We do not report this data

10. How many whistleblowers have made an allegation of ‘detriment’ against your organisation?

Feedback forms are sent to individuals who have raised concerns. The form includes the question ‘Do you feel you’ve suffered in any way as a result of speaking up?’. To date no one has answered yes to this question.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust