

Freedom of Information Request

Ref: 21-092

3 March 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do you outsource your Staff Bank to a third-party provider?

Medical Bank managed by 3rd party provider, all other staff groups managed by the Trust.

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

a. Who is the provider that you have outsourced to?

If different providers are used for different staffing groups, please state all, and indicate which

staffing group each is used for;

Liaison Workforce Medical staff only

b. What date was this contract awarded?

14/06/2019

c. When is this contract due to end?

14/06/2021

d. Was this contract awarded as a result of a tender process or via a direct award?

Direct award

2. Do you use a third-party Vendor Management System for your agency supply?

Yes

If you have answered yes, please also provide answers to the following questions, otherwise

please stipulate 'N/A'

a. Who is the provider of your VMS? If different systems are used for different staffing groups,

please state all, and indicate which staffing group they are used for

Nursing- 'GRI (Geometric Results International)' for Bristol and Weston

b. What date was this contract awarded?

Nov 2017

c. When is this contract due to end?

May 2022

d. Was this contract awarded as a result of a tender process or via a direct award?

Tender

a. Who is the provider of your VMS? If different systems are used for different staffing groups,

please state all, and indicate which staffing group they are used for

AHP – 'Retinue Solutions' for Bristol and Weston

b. What date was this contract awarded?

Dec 2020

c. When is this contract due to end?

Dec 2022

d. Was this contract awarded as a result of a tender process or via a direct award?

Tender

a. Who is the provider of your VMS? If different systems are used for different staffing groups,

please state all, and indicate which staffing group they are used for

Medical – 'Medacs' for Bristol only

b. What date was this contract awarded?

Originally awarded 8/2/2017

c. When is this contract due to end?

8/8/21

d. Was this contract awarded as a result of a tender process or via a direct award?

Tender

a. Who is the provider of your VMS? If different systems are used for different staffing

groups,
please state all, and indicate which staffing group they are used for
Medical – ‘Liaison workforce’ for Weston only

b. What date was this contract awarded?

14/06/2019

c. When is this contract due to end?

14/06/2021

d. Was this contract awarded as a result of a tender process or via a direct award?

Direct award

3. Do you use a third-party to provide Direct Engagement services to any staff group?

Yes

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate ‘N/A’

a. Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for
Medical – ‘Liaison workforce’ for Weston only

b. What date was this contract awarded?

14/06/2019

c. When is this contract due to end?

14/06/2021

d. Was this contract awarded as a result of a tender process or via a direct award?

Direct award

4. Do you use a recruitment process outsourcing model (RPO) for substantive staff at your Trust?

No

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate ‘N/A’

a. Who is the provider that you have outsourced to? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for

Not applicable

b. What date was this contract awarded?

Not applicable

c. What date was this contract awarded?

Not applicable

d. When is this contract due to end?

Not applicable

e. Was this contract awarded as a result of a tender process or via a direct award?

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

Not applicable

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust