

Freedom of Information Request

Ref: 21-039

3 February 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- **Provision of online payment acceptance – e.g. online website payments or payment portals**
- **Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas**
- **Provision of MOTO (Mail Order and Telephone Order) payment acceptance**
- **Provision of Direct Debit services**
- **Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)**
- **Merchant Acquirer services**

I would appreciate you providing the following for each of the above points, by completing the attached spreadsheet:

- **Current supplier/s names**
- **Scope of current Contract**
- **Contract End Date**
- **Approximate date of your next sourcing/tender exercise**
- **Annual Value of the Contract**
- **Annual transaction volume & value, where known**
- **Contact details of the member(s) of Staff responsible for payment collection**

Our payment acceptance methods are quite limited so easier to provide a narrative than try to use the spreadsheet provided.

We utilise EPOS machines and online website payments

- **Current supplier/s names** Worldpay
- **Scope of current Contract** No contract

- **Contract End Date** Not applicable
- **Approximate date of your next sourcing/tender exercise** 12/18 months
- **Annual Value of the Contract** No value
- **Annual transaction volume & value, where known** Not known
- **Contact details of the member(s) of Staff responsible for payment collection**
Stuart Millard Chief Accountant Stuart.millard@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust