

**Freedom of Information Request**

**Ref: 21-027**

20 January 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**What video consultation system or programme is the trust currently using?**

Attend Anywhere

**What is the expiry date for the current contract?**

April 2021

**Is the trust piloting other systems in the next 3 months?**

Not currently.

**Who is the trust's lead for video consultation?**

Mr. Job Wooster

**What is the pricing model for video consultation?**

For 2021/22 this will be determined by commissioning from the South West region.

**How much did the trust pay for video consultation?**

We do not hold this information as contracting for 2020/21 is contracted nationally with NHS England South West region.

**How many consultations per month are done by video consultation across the trust?**

750 per week

**Which budget or central funding was used to fund video consultation?**

Determined by commissioning from the South West region.

**What video consultation was in use before COVID-19**

We had tested Attend Anywhere

**Whether the trust is looking to procure locally or part of a system (multiple trusts or STP/ICS system**

Next purchasing will be as South West region. 22/23 will likely be Bath North Somerset and South Gloucestershire Clinical Commissioning Group region.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**