

Freedom of Information Request

Ref: 21-025

18 January 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Do you provide patients the option to attend appointments by video consultation?

Yes

2. What is the name of the supplier that provides the video consultation platform?

Attend Anywhere

3. When is your contract end date with the above supplier?

April 2021

4. Do you intend on remaining with your incumbent when your current contract is up for renewal?

This is currently being reviewed locally; there will either be an extension to the contract or a procurement process

5. Which department team looks after this contract aside from Procurement?

The Outpatients department maintains the operational aspects of the contract, procurement is held at a South West region or Bath North Somerset South Gloucestershire Clinical Commissioning Group system level.

6. Who is the main contact responsible for the Video Consolation contract?

Mr. Job Wooster

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust