

Freedom of Information Request

Ref: 21-022

18 January 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. How many staff do you have in your clinical coding department?

38.46 wte

2. How many non-clinical staff are involved in clinical coding?

38.46 wte

3. What clinical coding software or automation tool do you use? If 3rd party, please state.

Medicode

4. If you have a 3rd party providing you with clinical coding service, what is the term of the contract, contract value and start and end dates?

Rolling as contract allows renewals in perpetuity, April 2019, £16k/annum

5. What finance system/s do you use for clinical coding?

Medicode automatically generated the HRG

6. Which board Executives are responsible for the clinical coding function, please include names and contact details?

Director of Finance & Information - DigitalServicesAdmin@uhbw.nhs.uk

7. How much did the Trust spend on consultancy relating to clinical coding last year?

Zero

8. Is patient administration (appointment bookings, queries, etc) provided in house or a 3rd party?

3rd party

9. If a 3rd party provides patient administration, please confirm the organisation(s) including the term of the contract, contract value and start and end dates.

SystemC – May 2011 to April 2024 - £735k/annum

10. How many non-clinical staff are involved in patient administration across the Trust?

All administrative staff

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**

