

Freedom of Information Request

Ref: 20-537

5 February 2021

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

- **When was your current patient transport contract issued?**

Patient Transport Services are commissioned by Clinical Commissioning Groups (CCGs), rather than the Trust, and therefore there is a diverse range of providers and services relating to patients attending our sites. In addition the trust has a supplementary contract with a private ambulance provider for a smaller number of journeys. If you would like further details of the Transport contract to contact BNSSG CCG FOI.

- **When does the current contract end?**

This contract was issued in January 2020.

The contract runs for 5 years.

- **Is there an extension clause?**

There is an option to extend the contract for two additional periods of a year each

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- **What was your annual spend over the two previous years for patient transport?**

18/19 £929,000

19/20 £1,038,000

- **Do you have any renal services?**

The Trust provides paediatric renal services; patient transport for patients accessing these clinical services are covered by Clinical Commissioning Groups (CCGs).

- **Who is your current patient transport provider(s)?**

Patient Transport Services are commissioned by Clinical Commissioning Groups (CCGs), rather than the Trust, and therefore there is a diverse range of providers and services relating to patients attending our sites. The majority of these Clinical Commissioning Groups (CCGs) journeys are provided by E-Zec Medical. The trust's supplementary patient transport contract

is with Bristol Ambulance Emergency Medical Services.

- **Is secure transport included in these contracts?**

Secure transport is provided within a Clinical Commissioning Groups (CCGs) service.

- **If not, what providers do you use for secure transport?**

Not applicable

- **Name of the Director of Estates and Facilities.**

Andy Headdon.

- **Contact details of the Director of Estates and Facilities**

Andy.headdon@uhbw.nhs.uk

- **Name of the Deputy Director of Estates and Facilities.**

Carly Palmer - Associate Director of Capital.

Dena Ponsford – Associate Director of Facilities.

Matt James - Associate Director of Estates.

- **Contact details of the Deputy Director of Estates and Facilities.**

Carly.palmer@uhbw.nhs.uk

Dena.ponsford@uhbw.nhs.uk

Matthew.james@uhbw.nhs.uk

- **Name of the Head of Procurement.**

David Druett.

- **Contact details of the Head of Procurement.**

David.druett@nbt.nhs.uk

- **The name of the person directly responsible for patient transport service.**

Claire Hepden Patient Transport Manager

- **Contact details of the person directly responsible for patient transport service.**

Claire.Hepden@uhbw.nhs.uk

- **Is there a Trust Face Book account?**

Yes, The Trust has the following Facebook accounts:

Trust Facebook account www.facebook.com/uhbwNHS

Bristol Royal Hospital for Children Facebook page

www.facebook.com/bristolroyalhospitalsforchildren/

Is there a Trust Twitter account?

Yes, The Trust does have a Twitter account: [www.twitter.com/uhbwNHS](https://twitter.com/uhbwNHS)

• **Is there a Trust LinkedIn account?**

Yes, the Trust has a LinkedIn account: <https://www.linkedin.com/company/uhbristol>

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust