

Freedom of Information Request

Ref: 20-377

28 August 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

We can confirm that we do hold the information you are requesting.

Vending Services

1. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?

There are five retail outlets that are outsourced.

2. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?

Supplier: Jw Vending. The contract started in April 2019 and is due for renewal in October 2023.

3. Are the vending services on site managed by an external operated vending provider?

All vending services are external.

4. If so, please provide details of the supplier of vending services along with details of contract start/end date.

Jw vending is the vending supplier.

Contract start date: April 2019 and it runs for 5 years.

5. Are all products provided through the vending machines fully compliant with CQUIN guidelines?

Yes.

6. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.

The Trust does not require a planogram from its supplier.

- 7. The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.**
There are 16 vending machines in total, 7 hot drinks, 8 snacks and drinks, and 1 shopper.
- 8. The amount of NET revenue generated through the vending machines in the financial year 2019/20.**
£216,495.52
- 9. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.**
£37,446.48
- 10. The amount of NET revenue generated through the vending machines in the financial year 2018/19.**
£28,787
- 11. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.**
£14,394
- 12. Total rebate paid back to trust as a result of vending sales in the past five years**
2014/15 = -£66,477
2015/16 = -£52,670
2016/17 = -£41,017
2017/18 = -£32,813
2018/19 = -£28,787

Tabletop Coffee/Hot Beverage Machines

- 13. Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?**
No table top coffee machines in dining areas.
- 14. If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacturer?**
N/A.
- 15. Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?**
N/A

Ward Beverage Trolleys

16. Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust?

Yes

17. If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?

We have approximately 35 beverage trolleys. They are from company Zenith and are serviced and maintained by a Zenith engineer. We pay for this service quarterly.

18. What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts.

The contract for the trolleys is with Bristol and Weston NHS Purchasing Consortium (procurement@nbt.nhs.uk).

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**