

**Freedom of Information Request**

**Ref: 20-375**

16 November 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting.

**We would like to make a few enquiries about how Community equipment is commissioned in addition to Technology Enabled Care (Telehealth and Telecare). This will help us to drive forward the TEC Industry and ensure service users receive the best possible service.**

**1. Does your organisation commission community equipment?**

- a. Yes**
- b. No**

No, The Trust does not have a Community Equipment Service as such regarding pressure care devices. There is a Community Equipment contract that is managed and delivered by Bristol City Council. There are monthly meetings where University Hospitals Bristol NHS Foundation Trust attends along with Council and Community Partners to discuss the performance of the contract with the provider which is Medequip. Medequip service covers the Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group area.

**2. If yes, who is the lead (please provide contact details):**

- a. Commissioner**
- b. Contract Manager**

Not applicable.

**3. Who do you commission the service from, who is the current contract holder? Please provide details.**

Not applicable.

**4. When is the contract due to be re-tendered?**

Not applicable.

**5. What geographic area does your commissioned community equipment service cover?**

Not applicable.

**6. What quality standards do you specify as part of the contract?**

Not applicable.

**7. Who is your Chief Information Officer and Clinical Chief Information Officer? Please provide contact details.**

The Trusts Chief Information Officer is Mr Steve Grey [Digitalservicesadmin@uhbw.nhs.uk](mailto:Digitalservicesadmin@uhbw.nhs.uk)  
The Trusts Chief Clinical Information Officer is Adam Dangoor [Adam.Dangoor@uhbw.nhs.uk](mailto:Adam.Dangoor@uhbw.nhs.uk)  
and Christopher Bourdeaux [Christopher.Bourdeaux@uhbw.nhs.uk](mailto:Christopher.Bourdeaux@uhbw.nhs.uk)

**8. Who is your trust's innovation lead? Please provide contact details.**

Mrs Paula Clarke, Director of Strategy & Transformation [Paula.clarke@uhbw.nhs.uk](mailto:Paula.clarke@uhbw.nhs.uk)

**Telecare**

**1. Does your organisation commission a telecare service?**

- a. Yes
- b. No

Yes

**2. If yes, who is the lead (please provide contact details):**

**a. Commissioner**

Elizabeth Williams (NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE CCG) [elizabeth.williams48@nhs.net](mailto:elizabeth.williams48@nhs.net)

**b. Contract Manager**

As above

**3. Who do you commission the service from, who is the current contract holder? Please provide details.**

Attend anywhere

**4. Do you specify any quality standards as part of the contract and procurement process?**

Contracting was set up nationally by NHS England.

**5. When is the contract due to be re-tendered?**

Provisionally April 2021.

**6. Have you evaluated any of your programmes of work?**

This question should be directed to Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group (BNSSGCCG)

**a. If yes, please share the link to your evaluation.**

Not applicable.

**Telehealth/Telemedicine**

**1. Does your organisation commission or deliver a telehealth/telemedicine programme? This includes remote health monitoring, apps and video solutions.**

No

**2. If yes, who is the lead (please provide contact details):**

**a. Commissioner**

**b. Contract Manager**

Not applicable.

**3. Who do you commission the service from, who is the current contract holder? Please provide details.**

Not applicable.

**4. What quality standards do you specify as part of the contract?**

Not applicable.

**5. When is the contract due to be re-tendered?**

Not applicable.

**6. Please provide a list of the key Telehealth/Telemedicine products that you are using?**

Not applicable.

**7. Have you evaluated any of your programmes of work?**

**a. If yes, please share the link to your evaluation.**

Not applicable.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**