

Freedom of Information Request

Ref: 20-361

18 November 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting

This is an information request relating to unpaid bills by overseas visitors.

Please include the information for each of the following periods; 2019-20 and April 2020 to the present day:

- **The total number of visitations by overseas visitors**
- **The total cost of health charges for medical treatment received by overseas visitors**
- **The total cost of medical treatment health charges which remain unpaid by overseas visitors**

By overseas visitors I am referring to people who live outside the EEA and Switzerland (non-EEA nationals), including former UK residents, who are not automatically entitled to free NHS care.

I am providing the number of patients that we have established as being charge liable - this will include those who are covered by a reciprocal agreement and those who are directly chargeable. This is a mix of Outpatient and Inpatient activity, not ED attendances

April 19 – end March 2020: 634 patients established as being charge liable.

April 20 – 12 August 2020: 168 patients established as being charge liable.

Visitations to the ED have been omitted from this data due to treatment provided in the ED being exempt from charging under the regulations.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust