

**Freedom of Information Request**

**Ref: UHB 20-298**

10 July 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

We can confirm that we do hold the information you are requesting

1. Does your Trust have teams/departments that handle any of the following:  
Application/Software Development, Websites, Technical innovation? Yes/No,  
[Yes](#).  
If Yes please name these teams/departments:  
[The Systems Development Team is part of the Information and Technology Department.](#)
2. How many members are in these teams/departments? And what roles are the teams/departments made up of?  
[10 Team members: 8 System Developers, 1 Business Analyst, 1 Scrum Master.](#)
3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0  
[The team uses Microsoft based technologies, ASP.Net, SQL, XAML, Java Script.](#)
4. Are the developments of the teams/departments open source? Yes/No,  
[No](#).  
If Yes, please give any details you may be able to disclose regarding this. [N/A](#).
5. What software methodology do the teams/departments use?  
[Scrum.](#)
6. Do the teams/departments develop front facing service user websites/apps? Yes/No,  
[Yes](#).  
If Yes, please give any details you may be able to disclose regarding this.  
[No information to disclose.](#)

7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No,  
Yes.  
If Yes, please give any details you may be able to disclose regarding this.  
No information to disclose.
8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No,  
No.  
If Yes, please give any details you may be able to disclose regarding this: N/A
9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No,  
Yes.  
If Yes, please give any details you may be able to disclose regarding this.  
A variety of systems across the healthcare community that are no longer active.
10. Have the teams/departments ever sold a development it has produced commercially? Yes/No,  
No.  
If Yes, please give any details you may be able to disclose regarding this: N/A.
11. Have the teams/departments ever attempted to secure an innovation grant?  
No.  
Yes/No If Yes, please give any details you may be able to disclose regarding this: N/A.
12. Were the teams/departments used during the COVID-19 crisis? Yes/No  
Yes.  
If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?  
The team has continued to provide its normal service to the Trust throughout the COVID-19 pandemic. Some development activity has been COVID-19 related.
13. Does your service provide mental health services? Yes/No  
No.  
If Yes, have the teams/departments been involved in developing these digitally/online?:  
N/A.
14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No,  
Yes.  
Please give any details you may be able to disclose regarding this.  
No information to disclose.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol and Weston NHS Foundation Trust**