

Freedom of Information Request

Ref: 20-228

17 November 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting.
- **Which of the hospitals within your area use capacity management, including demand prediction, products/software for:**
 - 1. Emergency Departments;**
 - 2. Minor Injuries Units/ Urgent Treatment (or Care) Centres.**
- **Which of the hospitals within your area employ consultancies to assist in capacity management, including demand and capacity modelling, for:**

We run our own capacity and demand piece of work annually in the BRI ED through the use of Medway data, roster data, productivity data and excel spreadsheets but these are all self generated from these systems.

- 1. Emergency Departments**
 - 2. Minor Injuries Units/ Urgent Treatment (or Care) Centres.**
- **Who the providers of such products are for each hospital;**
 - **What the capital cost of the product in place in each hospital is;**
 - **What the annual revenue cost of the product in place in each hospital is.**

We run our own capacity and demand piece of work annually in the BRI ED through the use of Medway data, roster data, productivity data and excel spreadsheets but these are all self generated from these systems.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust