

Freedom of Information Request

Ref: 20-224

12 November 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting.

1. What reseller do you buy your Software through?

Phoenix

2. Are there any favoured frameworks you tend to use?

No

3. Who is the decision maker for IT Purchasing?

Digital Services Leadership Team

4. Who is your mobile phone provider?

Vodafone Group PLC

5. How many mobile devices, (laptops, mobiles, tablets do you have?

Circa 4000

6. What Mobile Device Management Solution are you using and when is the renewal date?

Mobile Iron May 2021

7. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

None.

8. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

None.

9. Do you currently use a document security or digital rights management tool and when is the renewal date?

No.

10. What are you using for instant messaging?

MS Communicator and MS Teams

11. Who do you currently use for your Annual IT health checks and when is your next one due?

NHS Digital due September 2021

**12. What email exchange server are you running?
Cloud or on premise?**

Microsoft Exchange On premise

13. What antivirus software/tool do you use and when is the renewal date?

Trend Micro, Constantly updated

14. What endpoint detection & response solution do you currently use?

Under Section 38 of the Freedom of Information Act we are required to judge whether complying with the request would or would be likely to engender anyone's physical or mental health or safety. The Trust has carefully considered all public interest arguments both in favour of disclosure and of maintaining the exemption. We have considered that it is vitally important to protect the security of our IT systems against criminal or malicious attack and that there is an extremely compelling interest in doing so. We do not believe that this is outweighed by the arguments in favour of openness and transparency in public sector organisations.

15. Do you have an incident response team within your IT department?

No

16. Who currently provides services described below?

a. Assurance Services

- i. Pen Testing - NHS Digital
- ii. Breach Simulation - NHS Digital
- iii. Adversarial Attack - NHS Digital

b. Breach Management

- i. Compromise Assessments - NHS Digital
- ii. Incident Response - NHS Digital
- iii. Digital Forensics - NHS Digital

c. Strategic Services

- i. Maturity Reviews - NHS Digital
- ii. Policy/procedure Reviews - ASW Assurance.

iii. Framework Reviews - NHS Digital/NHSX

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust