

**Freedom of Information Request**

**Ref: 24-082**

20 February 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**1. Please can you provide the number of physical assaults against hospital staff by patients and members of the public on the Trusts premises for the following five years: 2019, 2020, 2021, 2022, 2023?**

**2019:** 354

**2020:** 428

**2021:** 480

**2022:** 432

**2023:** 452

**2. How many of these physical assaults were reported to the police for the following five years: 2019, 2020, 2021, 2022, 2023?**

We do not hold this information.

**3. If you hold this data, how many had a criminal justice outcome (e.g. cautioned, charged, taken to court) for the following five years: 2019, 2020, 2021, 2022, 2023?**

We do not hold this information.

**4. Since 2019 has the Trust introduced any additional measures to try to reduce the number of physical assaults against hospital staff? If so, please specify what measures have been taken e.g. body cameras, CCTV in clinical areas, more security guards etc?**

Yes, since 2019 the Trust has installed 85 body cameras across the Trust, increased the number of security officers and also employed violence reduction officers. There is CCTV in communal areas such as waiting rooms, lift areas and stairwells.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**