

Freedom of Information Request

Ref: 24-078

16 February 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. How many patients in A&E waited 24 hours or more from time of arrival until admission in each of the following calendar years: 2023, 2021, 2020, 2019

Year	Patients waiting 24 hours +
2019	9344
2020	5456
2021	1290
2022	4967
2023	1485

2. Of these patients, how many were aged a) under 18 and b) over 65. Please can you break this information down again by the following calendar years: 2023, 2021, 2022, 2020, 2019

Year	Patients under 18 waiting 24 hours +
2019	40
2020	29
2021	17
2022	70
2023	29

Year	Patients over 65 waiting 24 hours +
2019	6373
2020	3774
2021	876
2022	3373
2023	956

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust