

**Freedom of Information Request**

**Ref: 24-069**

9 February 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please answer the following questions in relation to online sexual health services.**

**1. Does the authority commission or procure these services**

University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) are the provider of sexual health services across Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB). The Trust sub-contracts other providers as part of the Unity Sexual Health partnership.

**2. In each of the financial periods 2021-22, 2022-23, April to December 2024**

**a. How much did the authority spend on these services**

The Trust provides a facility to request home testing kits for sexual health. The cost for this service cannot be fully itemised. The split is as follows:

Expenditure	2021/2022	2022/2023	2023/2024 (Apr-Dec)
Postage	£53,181	£45,672	£39,595
Web platform	£45,003	£52,753	£39,727

**b. How many citizens were tested using online services**

	2021/2022	2022/2023	2023/2024 (Apr-Dec)
Citizens tested	16,471	16,157	16,173

*Please note that 'citizens tested' is the number of returned test kits rather than number of people i.e. a person can order multiple test kits a year, and potentially some kits sent out that haven't been returned.*

**3. How much was spent (by the authority or predecessor organisations) in each period with each of the following providers for online sexual health services**

**a. Preventx**

Zero

**b. SH 24**

Zero

**c. TDL or their NHS joint venture, Health Service Laboratories**

Zero

**d. Viapath**

Zero

**e. Synlab or their joint venture, Synnovis**

Zero

**f. Lloyd's pharmacy**

Zero

**g. NHS Trusts/ their laboratory services**

We cannot break down the costs as we are an integrated service.

**h. Other. Please name any provider where the spend in any year exceeded £100,000**

None.

**4. When did the authority last issue a tender for these services**

2016

**5. When does the current contract expire**

31st March 2025

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**