

Freedom of Information Request

Ref: 23-840

14 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:

- a. **2022/23** 3930
- b. **2021/22** 3876
- c. **2020/21** 3268
- d. **2019/20** 3141
- e. **2018/19** 3295

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:

- a. **2022/23** 22.81%
- b. **2021/22** 25.59%
- c. **2020/21** 33.91%
- d. **2019/20** 27.05%
- e. **2018/19** 22.35%

3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

- a. **2022/23**
- b. **2021/22**
- c. **2020/21**
- d. **2019/20**
- e. **2018/19**

	Pharmacists		
Year	Budget	Staff in post (FTE)	Vacancy (FTE)
2022/2023	133.7	134.8	-1.2
2021/2022	117.7	107.9	9.8
2020/2021	108.0	111.9	-4.0
2019/2020	88.6	90.3	-1.6
2018/2019	85.5	80.7	4.8

	Pharmacy technicians		
Year	Budget	Staff in post (FTE)	Vacancy (FTE)
2022/2023	78.8	72.0	6.8
2021/2022	84.6	70.3	14.3
2020/2021	78.0	74.5	3.5
2019/2020*	73.1	65.7	7.3
2018/2019*	73.3	69.3	4.0

Please note: This data is from financial data and shows the number of budgeted staff and the number of staff in post. These are quoted as full time equivalents (FTE). The vacancy is then expressed as staff in post minus the budgeted staff (excluding bank and agency).

The current bed count is 1132.

**This does not include data from Weston General Hospital pre-merger (before April 2020) due to the data being held on a different system and would involve a manual trawl - Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.*

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a. 2022/23**
- b. 2021/22**
- c. 2020/21**
- d. 2019/20**
- e. 2018/19**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust