

**Freedom of Information Request**

**Ref: 23-822**

29 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please answer all questions with the relevant data for the month of August and September (1st August to 30th September ) for the request and supply – including Adult, Mental Health, Critical, Community and District where applicable for both frameworks and off frameworks Agencies.**

**Information requested:**

**1. The total number and spend of nursing shifts sent to agencies to fill ( frameworks and off frameworks ) Please provide these totals separately for August and September 2023**

August 2023

Framework agency: 2762

Non-framework agency: 1679

September 2023

Framework agency: 2355

Non-framework agency: 1188

**2. The total number and spend of nursing shifts filled by agencies ( frameworks and off frameworks ) Please provide these totals separately for August and September 2023.**

August 2023

Framework agency: 2749

Non-framework agency: 159

September 2023

Framework agency: 2185

Non-framework agency: 179

There is no cost for sending a shift to an agency.

**3. The total number and spend of critical banded nursing shifts filled by agencies if applicable. (this includes ED, Critical, ITU and HDU) (frameworks and off frameworks) Please provide these totals separately for August and September 2023.**

Number of shifts:

Date	framework agency	non framework agency	Grand Total
August	2749	159	2908
ED	341	2	343
General	1539	32	1571
ITU	106	1	107
RCN	134	114	248
RMN	629	10	639
September	2185	179	2364
ED	305		305
General	1264	5	1269
ITU	73	2	75
RCN	135	165	300
RMN	408	7	415
Grand Total	4934	338	5272

Spend:

On Framework

Agency Nurse Spend 2023	August	September	Total
A&E	£142,149	£118,013	£260,163
ITU	£58,349	£41,290	£99,639
Other	£956,613	£789,511	£1,746,123
Total	£1,157,111	£948,814	£2,105,925

Off Framework

Agency Nurse Spend 2023	August	September	Total
A&E	£586	£3,179	£3,764
ITU	£918	£633	£1,551
Other	£111,739	£147,670	£259,410
Total	£113,244	£151,482	£264,725

**4. The total number and spend of 'breaches' for filling a shift with agency nurses (Registered Nurses) not within the NHSi capped charge rates.**

August 2023: 2908

September 2023: 2364

**5. Please provide a list of all frameworks agencies that are currently providing over cap (breakglass) when filling a shift with agency nurses (Registered Nurses) not within the NHSi capped charge rates.**

Allied & Clinical Recruitments Ltd  
Altrix Technology Ltd  
Charterhouse Medical Uk Ltd  
Coyle Personnel Ltd  
Cromwell Medical Staffing Ltd  
Day Webster Ltd  
Daytime Healthcare Recruitment Ltd  
ELEVATION HEALTHCARE LTD  
Enferm Medical Ltd.  
Enferm Medical Ltd.  
Europeanbiz Limited t/a Europeanbiz Healthcare  
Evergood Associates Ltd  
Gold Staff Recruitment Limited  
Hcl Nursing Ltd  
Id Medical Group Ltd  
Imc Locums Ltd  
Last Minute Healthcare Ltd  
Locum Vision Ltd  
M Recruitment Ltd  
Med Pure Ltd  
Medacs Healthcare Plc  
Medecho Ltd  
Medgen Ltd  
Medicspro Ltd  
Medline Recruitment Ltd  
Medsol Healthcare Services Ltd  
Minerva Nursing Ltd  
MJ Support Staffing Limited  
My Locum Ltd  
NISI Enterprises Limited  
NISI Enterprises Limited  
Pulse Healthcare Ltd  
Randstad Public Services Ltd

Retinue Solutions Ltd  
Rmr Recruitment Ltd  
Robin Recruitment Ltd  
Service Care Solutions Ltd  
Sierra Healthcare Services Ltd  
Sos Medical Ltd  
Staffing Professionals Ltd  
Swiis (Uk) Ltd  
Temporary Staffing Agency Tsa Ltd  
The Placement Group Healthcare Ltd  
Thornbury  
Urgent Staffing Ltd  
Vivid Healthcare  
Your Nurse Ltd  
Your World Recruitment Ltd

**6. Please provide a list of all frameworks agencies which supply the trust with nursing staff.**

**Allied & Clinical Recruitments Ltd**

Altrix Technology Ltd  
Artio Care  
Athona Ltd  
Axis R  
Berkeley Square It Ltd  
Bleep 360 Ltd  
Blue Arrow Ltd.  
Bluestones Medical Recruitment Ltd  
Charterhouse Medical UK Ltd  
Clinical 24 Staffing Ltd  
Coyle Personnel Ltd  
CPL  
Cromwell Medical Staffing Ltd  
Day Webster Ltd  
Daytime Healthcare Recruitment Ltd  
de  
Direct Healthcare 24 Ltd  
Direct Medics Ltd  
Drc Locums Ltd  
Ed Staffing Ltd  
ELEVATION HEALTHCARE LTD  
Emergency Personnel Ltd  
Enferm Medical Ltd.  
Europeanbiz Limited t/a Europeanbiz Healthcare  
Evergood Associates Ltd

Fresh Medical Recruitment  
Fresh Recruitment Ltd  
Genepool Medical  
General Medicine Group Ltd  
Global Medics Ltd  
Globe Locums Ltd  
Gold Staff Recruitment Limited  
Hays Healthcare Ltd  
HCL Nursing Limited  
Hcl Nursing Ltd  
Healthline Healthcare Limited  
Hojona Ltd  
Holt Doctors Ltd  
ID Medical Group Ltd  
IMC Locums Ltd  
Insight Executive Group Ltd  
Interact Medical Ltd  
Kirivani Limited  
Last Minute Healthcare Ltd  
Lifeline Recruitment Services Ltd  
Litmus Workforce Solutions Ltd  
Locum Vision Ltd  
M Recruitment Ltd  
Mass Care Momentous Ltd  
Maxxima Ltd  
Mayday Healthcare Ltd  
Med Pure Ltd  
Medacs Healthcare Ltd  
Medecho Ltd  
MedicsPro Ltd  
Medicure Ltd  
Medilink Consulting Ltd  
Medsol Healthcare Services Ltd  
Minerva Nursing Ltd  
MJ Support Staffing Limited  
MMP Consultancy Ltd  
Morgan Hunt Uk Ltd  
My Locum Ltd  
National Locums Ltd  
NC Healthcare Ltd  
Neave Employment Ltd  
Next Step Nursing Ltd  
Nisi Enterprises Ltd  
Nothing But Recruitment Ltd t/a Nothing But Healthcare

OnCliniCall Limited  
Pamela Neave Employment Group  
Pertemps Medical Professionals Ltd  
Piers Meadows Recruitment Ltd  
Promedical Ltd  
Pulse Healthcare Ltd  
Pure Recruitment Services Ltd  
Randstad Public Services Ltd  
Real Staffing, Computer Futures  
Reed Specialist Recruitment Ltd  
Retinue Solutions Ltd  
RIG Medical Recruit Ltd  
RM Medics Ltd  
RMR Recruitment Ltd  
Robert Half  
Robin Recruitment Ltd  
Sanctuary Personnel Ltd  
Service Care Solutions Ltd  
Set Healthcare Ltd  
Sierra Healthcare Services Ltd  
SOS Medical Ltd  
Staff Partners Mental Health Ltd  
Staffing Professionals Ltd  
Supreme Care Services Ltd  
Swiis (Uk) Ltd  
Temporary Staffing Agency TSA Ltd  
TFS Healthcare Ltd  
The Placement Group Healthcare Ltd  
Total Assist Care Ltd  
Total Assist Recruitment Ltd  
Trust Nurse Services Ltd  
Unite Medical Ltd  
Urgent Staffing Ltd  
Venn Group Ltd  
Vivid Healthcare Search Ltd  
Winlight Recruitment Ltd  
Your World Recruitment Ltd

**7. Please provide a list of off framework agencies which have supplied (from 1st August to 30th September) into the trust with nursing staff across all sites.**

Medgen Ltd  
Thornbury Nursing Services

**8. From 1st August to 30th September 2023 please list the wards/ departments you have**

**requested shifts for off framework agencies.**

A300 Adult ED 101177  
A400 (AMU) 127904  
A413 101296  
A524 Care of the Elderly 127902  
A528 (Stroke) 109008  
A600 101107  
A602 101179  
A604 101192  
A609 STAU 110040  
A800 Resp HC 127900  
A801 Respiratory and CF 127900  
A900 Gastro and Hep 127807  
BEH Theatres-Pay 103001  
C705 101951  
C708 101952  
C805 BHI Cardiology 101953  
C808 Respiratory High Care 127915  
Cheddar(Gastro)/WGH 420025  
D603 Ward 61 104008  
E301 Carousel & Rainforest Outpatients 102037  
E308 Childrens emergency department 102038  
E400 Seahorse Intensive Care Unit (PICU) 102043  
E406 Lighthouse Ward (Ward 37) 102240  
E500 Bluebell Ward / E501 Sunflower Ward (Ward 38) 102266  
E510 Caterpillar Ward (Ward 30) 102251  
E512 Daisy Ward (Ward 33) 102262  
E519 Meadow Ward (Ward 36) 102042  
E600 Dolphin Ward (Ward 32) 102033  
E602 Penguin Ward (Ward 31) 102041  
E700 Starlight Ward (Ward 34) 102260  
E702 Apollo 35 Ward (Ward 35) 102034  
ED Escalation Corridors WGH 420012  
ED Queue Staffing for A307 101177  
Hutton/WGH 420007  
ITU/WGH 420028  
NICU 102077  
Seashore Unit/WGH 421281  
Steephholm Ward/WGH 420006  
Ward 78 102078

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**