

Freedom of Information Request

Ref: 23-798

20 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Companies contracted to provide the following:

a. Photocopiers/MFDs

Vision PLC (managed print service)

b. Printers

Vision PLC (managed print service)

c. Print room / reprographics

Vision PLC (managed print service)

2. Manufacturers of equipment used for the following (if different to Q1) a.

Photocopiers/MFDs

b. Printers

c. Print room / reprographics

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

3. Length of contract/s and end dates? (Please advise of any extensions available) a.

Photocopiers/MFDs

b. Printers

c. Print room / reprographics

Please see [Managed Print Service - Contracts Finder](#) for more information

4. Number of devices?

a. Photocopiers/MFDs

b. Printers

c. Print room / reprographics

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5. Details on how these were procured. i.e. By Framework a. Procurement method b. If Framework, please state which framework was utilised

Please see [Managed Print Service - Contracts Finder](#) for more information

6. Do you have any print management software e.g. PaperCut, Equitrac? If so, which software?

Yes we have print management software.

7. Does the Trust have a Hybrid or Digital Mail Service, if so, who supplies this and when does the contract expire?

Synertec - March 2024

8. Do you utilise any Document and / or Content Management systems, if so, which? Diligram, My StaffApp

Kainos, Evolve

9. What EPR / EHR system/s do you use?

Careflow EPR

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust