

Freedom of Information Request

Ref: 23-790

23 October 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?

There is an ongoing refresh programme

1a. What would you like to improve upon in your next refresh?

Not applicable

1b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Cisco/CAE

2. When was your last Wi-Fi refresh, and when is the next refresh planned?

There is an ongoing refresh programme

2a. What would you like to improve upon in your next refresh?

Not applicable

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Cisco /CAE

3. When was your last Telephony Hardware refresh, and when is the next refresh planned?

There is an ongoing refresh programme.

3a. What would you like to improve upon in your next refresh?

Not applicable

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Cisco/Block

4. When was your last Unified Communications refresh, and when is the next refresh planned?

There is an ongoing refresh programme.

4a. What would you like to improve upon in your next refresh?

Not applicable

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Cisco/Microsoft

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

No

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

Not applicable

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

Not applicable

6a. Can you confirm contract dates and vendors?

Not applicable

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?

Yes

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust