

## Freedom of Information Request

Ref: 23-786

10 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide <b>agency spend</b> for the staff group for the year 2023	£6,277,000	£23,304,000	£1,332,000	£957,000
Please provide <b>bank spend</b> for the staff group for the year 2023	0	£25,559,000	£1,553,000	£2,739,000
Please confirm <b>which model</b> you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	Neutral vendor	Neutral vendor	Neutral vendor	Not applicable
If you have a master vendor or neutral vendor in place, please confirm <b>who</b> this contract is with and the date on which this <b>contract expires</b>	Litmus September 2024	Retinue April 2024	Retinue April 2024	Not applicable
Please confirm what percentage of bookings over the last 6 months have been <b>within the NHSI/E agency caps</b> (an approximation based on NHSI data submissions is fine)	0%	0.3%	7.8%	100%
Please confirm <b>which provider</b> manages your direct engagement process, <b>the fee</b> for the service and the date on	Litmus September 2024	Retinue April 2024	Retinue April 2024	Not applicable

which this <b>contract expires</b> (no this is not relevant for Nursing)				
Please confirm what <b>percentage of bookings</b> are processed with a VAT savings by your direct engagement provider	55%	0	0	0
Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm <b>who</b> is the external bank provider and when the <b>contract expires</b> if relevant	In house	In house	In house	In house
Is your bank managed via software? If so, please confirm <b>which software</b> .	Allocate	Allocate	Allocate	Allocate Health Roster
Please confirm what the percentage is on framework (for example, “£6,650,000 – 99% framework /20% off-framework”) for the year 2023	100%	Approximately 70%	100%	90%
Please confirm what percentage is off-framework (for example, “£6,650,000 – 99% framework /20% off-framework”) for the year 2023	0	Approximately 30%	0	Approximately 10%
Please confirm the direct engagement- DE% uptake for the year 2023	55%	0	0	0
Please confirm the direct engagement- DE provider	Litmus	Not applicable	Not applicable	Not applicable
Please confirm the direct engagement- DE contract end date	September 2024	Not applicable	Not applicable	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**