

**Freedom of Information Request**

**Ref: 23-782**

10 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. What Electronic Patients Records System do you use and when was it implemented?**

Careflow EPR, April 2011

**2. Does the Trust scan paper records? If yes, do you**

- scan day forward and legacy records? or
- just day forward records?

Mainly day forward but we do still scan Legacy

**3. Is above handled**

- In house by your own scanning team?
- Outsourced to an off site external service provider?
- On site by an external provider? No
- Combination of above?

Combination of in house (Day forward) and external Legacy Notes

**4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends**

Kainos

Extended to December 2024

**5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?**

Direct award

**6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document**

No

**7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?**

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**