

Freedom of Information Request

Ref: 23-780

8 November 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- 1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats**
- 2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.**
- 3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.**

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

- 1. Who is the existing supplier for this contract?**
- 2. What does the organisation annually spend for each of the contracts?**
- 3. What is the description of the services provided for each contract?**
- 4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)**
- 5. What is the expiry date of each contract?**
- 6. What is the start date of each contract?**
- 7. What is the contract duration of contract?**
- 8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.**

Standard Firewall and Anti-Virus Software Application contracts:

Martin Cummings, Cyber Security Manager

Digitalservicesadmin@uhbw.nhs.uk

Microsoft contract:

Chris Berrington, Chief Technology Officer
Digitalservicesadmin@uhbw.nhs.uk

9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)

University Hospitals Bristol and Weston NHS Foundation Trust can neither confirm nor deny whether information is held under section 31(3) of the Freedom of Information Act 2000 - Under Section 31(1)(a) of the Freedom of Information Act, we are required to judge as to whether the disclosure of the information would, or would be likely to, prejudice the prevention or detection of crime. Under guidance issued by the Information Commissioner states that this exemption applies if disclosure of the withheld information would, or would be likely to prejudice the prevention of criminal acts in relation to the Trust's computer systems and information, such as hacking, theft of data, misuse of confidential data or the disruption of the Trust's operations.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust