

Freedom of Information Request

Ref: 23-729

11 October 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

We are researching and compiling information about NHS trusts' use of technology as part of our ongoing coverage of the NHS tech landscape. According to our records, your trust's contract with below supplier has already expired this year.

Please could you confirm whether you have agreed a contract with a new supplier (if so what is the contract length and name of the supplier and system in question), or if you have extended your contract with your existing supplier? If neither, please provide details of what's happening at the minute (e.g. the trust is procuring a new system, the trust is developing an in-house solution etc).

Display name	Name of the supplier	Name of the software/system	Final Contract expiry date	Revised Date
Cloud provider	Phoenix Software	Azure	05/01/2023	May 2024
Robotic process automation system	Blue Prism	Blue Prism	03/01/2023	1 st April 2023 – 31 st March 2024

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust