

**Freedom of Information Request**

**Ref: 23-699**

17 October 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**ERP/Financial Management Systems**

**- Which Enterprise Resource Planning (ERP) or Finance system do you currently use?**  
Efinancials

**- What is the value & expiry date of your current contract/licence?**  
£29,881 rolling contract

**- What are the extension options?**

Not applicable

**- How many users do you currently have?**  
100

**- Do you have any plans to review (upgrade/change) this system?**  
No

**CRM**

**- Which Customer Relationship Management (CRM) System do you currently use?**

**- What is the value & expiry date of your current contract/licence?**

**- What are the extension options?**

**- Do you have any plans to review (upgrade/change) this system?**

No system installed.

**EPM/FP&A Tools**

**- Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?**

**- What is the value & expiry date of your current contract/licence? What are the extension options?**

**- Do you have any plans to review (upgrade/change) this system?**

No system installed.

## **HR & Payroll**

**- Which Human Capital Management (HCM) or HR and Payroll system/s do you currently use?**

Oracle ESR

**- What is the value & expiry date of your current contract/licence? What are the extension options?**

This is a national contract provided by the Department of Health. The licences are £3,187 per annum and will be renewed on 6<sup>th</sup> April 2024

**- How many users do you currently have?**

240

**- Do you have any plans to review (upgrade/change) this system?**

No

## **BI**

**Which Analytics or Business Intelligence systems do you currently use?**

CACI Inview

Medway BI

**What is the value & expiry date of your current contract/licence? What are the extension options?**

CACI Inview £23,500 expires 30th September 2024

**Do you have any plans to review (upgrade/change) this system?**

We plan to use Medway BI which is supplied as part of our main Patient Administration System from System C only when this expires.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street

Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**