

**Freedom of Information Request**

**Ref: 23-673**

28 September 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

Neutral vendor

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

NV Retinue

**1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?**

No

**1d. Please provide the contract start and end date for the supplier (dd/mm/yy)**

April 2022 - April 2024

**Direct Engagement**

**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)**

No

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)**

Litmus

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**  
Medical

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)**  
September 2022 - August 2025

**2f. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?**

We are able to obtain this information however we have decided to apply **Section 21** of the FOIA as this information is reasonably accessible in the public domain on the Trust's website on the following link: [UHBW NHS - What we spend and how we spend it](#). Section 21 of the FOIA provides that we are not obliged to provide the requested information is already reasonably accessible and therefore we are withholding this information at this time.

### **Vendor Management System for Nurse Agency**

**3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?**

Yes

**3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.**

NV Retinue

**3c. Please provide the contract start and end date for this provider (dd/mm/yy)**

April 2022 - April 2024

### **Bank Management**

**4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers**

Allocate

Locums Nest

**4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

All AFC and medical staff

**4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

Allocate – 01.09.21 – 31.08.25 Locums Nest 28.02.23 – 01.03.26.

**4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?**

Allocate – part of the whole UHBW contract. Locums Nest :- £213,750 for the 3 year term.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**