

Freedom of Information Request

Ref: 23-667

4 October 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please provide information regarding the following systems:

1. Document Management

- a) System type – Document Management**
- b) Supplier name - Kainos**
- c) System name – Evolve**
- d) Date installed – May 2015**
- e) Contract expiration - Ongoing**
- f) Is this contract annually renewed? - Yes/No Yes**
- g) Do you currently have plans to replace this system? - Yes/No No**
- h) Procurement framework – Not applicable**
- i) Other systems it integrates with? – TIE**
- j) Total value of contract (£) – Approximately £3m**
- k) Notes - e.g. we are currently out to tender**

2. ePOA No system installed

- a) System type –**
- b) Supplier name**
- c) System name –**
- d) Date installed –**
- e) Contract expiration –**
- f) Is this contract annually renewed? - Yes/No**
- g) Do you currently have plans to replace this system? - Yes/No**
- h) Procurement framework –**
- i) Other systems it integrates with? –**
- j) Total value of contract (£) –**
- k) Notes - e.g. we are currently out to tender**

3. EPR

- a) System type** – Electronic Patient Record
- b) Supplier name** – System C
- c) System name** – Careflow
- d) Date installed** – April 2011
- e) Contract expiration** – August 2024
- f) Is this contract annually renewed?** - Yes/No Yes
- g) Do you currently have plans to replace this system?** - Yes/No No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** – TIE
- j) Total value of contract (£)** – Approximately £18,710,000
- k) Notes** - e.g. we are currently out to tender

4. Finance

- a) System type** – Finance
- b) Supplier name** – SAP via Advanced
- c) System name** – Efinancials
- d) Date installed** - 2010
- e) Contract expiration** – Rolling contract
- f) Is this contract annually renewed?** - Yes/No Yes
- g) Do you currently have plans to replace this system?** - Yes/No No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** – Income Due Advice
- j) Total value of contract (£) – what is the cost of the system?** Approximately £29,881 per year
- k) Notes** - e.g. we are currently out to tender

5. Finance BI and analytics system

- a) System type** – Business Intelligence
- b) Supplier name** – SAP via Advanced
- c) System name** – Business Intelligence
- d) Date installed** – 2010
- e) Contract expiration** – Rolling contract
- f) Is this contract annually renewed?** - Yes/No Yes
- g) Do you currently have plans to replace this system?** - Yes/No No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** – eFinancials
- j) Total value of contract (£)** – Approximately £29,881 per year
- k) Notes** - e.g. we are currently out to tender

6. HR

- a) System type** – HR/Payroll
- b) Supplier name** - IBM
- c) System name** – Oracle ESR

- d) Date installed** – August 2007
- e) Contract expiration** -There is no contract held locally, nationally managed contract with the Department of Health
- f) Is this contract annually renewed?** - **Yes/No** Not applicable
- g) Do you currently have plans to replace this system?** - **Yes/No** No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** –
- j) Total value of contract (£)** – Not applicable
- k) Notes** - e.g. we are currently out to tender

7. Maternity

- a) System type** – Maternity
- b) Supplier name** – System C
- c) System name** – Badgernet
- d) Date installed** – September 2023
- e) Contract expiration** – April 2027
- f) Is this contract annually renewed?** - **Yes/No** Yes
- g) Do you currently have plans to replace this system?** - **Yes/No** No
- h) Procurement framework** – QE Facilities Framework
- i) Other systems it integrates with?** – Careflow and TIE
- j) Total value of contract (£)** – £418,237
- k) Notes** - e.g. we are currently out to tender

8. Pathology PACS

- a) System type** – PACS
- b) Supplier name** – Insignia Medical
- c) System name** – PACS
- d) Date installed** – June 2013
- e) Contract expiration** – April 2024
- f) Is this contract annually renewed?** - **Yes/No** Yes
- g) Do you currently have plans to replace this system?** - **Yes/No** No
- h) Procurement framework** - NHS Supply Chain - Enterprise and departmental PACS and Information systems and associated goods and services
- i) Other systems it integrates with?** –
- j) Total value of contract (£)** –
- k) Notes** - e.g. we are currently out to tender

9. Payroll

- a) System type** – HR/Payroll
- b) Supplier name** - IBM
- c) System name** – Oracle ESR
- d) Date installed** - August 2007
- e) Contract expiration** - There is no contract held locally, nationally managed contract with the Department of Health

- f) Is this contract annually renewed? - Yes/No** Not applicable
- g) Do you currently have plans to replace this system? - Yes/No** No
- h) Procurement framework –** Not applicable
- i) Other systems it integrates with? –**
- j) Total value of contract (£) –**
- k) Notes - e.g. we are currently out to tender**

10. Population health management – No system installed

- a) System type –**
- b) Supplier name -**
- c) System name –**
- d) Date installed -**
- e) Contract expiration -**
- f) Is this contract annually renewed? - Yes/No**
- g) Do you currently have plans to replace this system? - Yes/No**
- h) Procurement framework -**
- i) Other systems it integrates with? –**
- j) Total value of contract (£) –**
- k) Notes - e.g. we are currently out to tender**

11. Procurement Software

- a) System type –**
- b) Supplier name –**
- c) System name –**
- d) Date installed -**
- e) Contract expiration –**
- f) Is this contract annually renewed? - Yes/No**
- g) Do you currently have plans to replace this system? - Yes/No**
- h) Procurement framework -**
- i) Other systems it integrates with? –**
- j) Total value of contract (£) –**
- k) Notes - e.g. we are currently out to tender**

Procurement is hosted by North Bristol NHS Trust. Please contact foi@nbt.nhs.uk for further information.

12. Voice recognition

- a) System type –** Voice recognition
- b) Supplier name –** 3M
- c) System name –** Fluency
- d) Date installed –** October 2022
- e) Contract expiration –** October 2027
- f) Is this contract annually renewed? - Yes/No** No
- g) Do you currently have plans to replace this system? - Yes/No** No
- h) Procurement framework –** SBS Framework
- i) Other systems it integrates with? –** Careflow and TIE

- j) Total value of contract (£) – £2,964,136
- k) Notes - e.g. we are currently out to tender

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

ePOA: ePOA, short for Electronic Pre-Operative Assessment, is a digital tool that streamlines the pre-surgery assessment process, replacing traditionally paper-based administrative tasks with electronic data collection for efficiency. Some suppliers include, AireLogic, Definition Health, OpenMedical.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4.

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Maternity: It is the specialist maternity system in use for maternity care.

Pathology PACS: Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations.

Population health management: Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.

Procurement Software: Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to contract management and making invoice payments.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust

