

Freedom of Information Request

Ref: 23-661

13 September 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Since the beginning of 2021/22 until the end of August 2023/24, could you tell us

For admitted patients only:

- 1. How many patients in A&E waited between six and eight hours from time of arrival until admission? (between 6 hrs 00 mins 00 secs and 7 hours 59 mins 59 secs)**
- 2. How many patients in A&E waited between eight and 12 hours from time of arrival until admission? (between 8 hrs 00 mins 00 secs and 11 hours 59 mins 59 secs)**
- 3. How many patients in A&E waited 12 hours or more from time of arrival until admission?**
- 4. How many patients in A&E waited 24 hours or more from time of arrival until admission?**

Please split this data by quarter (so Q2 23/24 until end of August)

Please see our response in the table below:

Year	Quarter	6:00-7:59 hours	8:00-11:59 hours	12+ hours	24+ hours
2021/2022	Q1	1858	1684	878	60
2021/2022	Q2	1645	2232	2211	290
2021/2022	Q3	1364	1982	2994	807
2021/2022	Q4	1084	1533	3292	1341
2022/2023	Q1	1296	1883	2864	916
2022/2023	Q2	1202	1854	3303	1138
2022/2023	Q3	1164	1903	3965	1572

2022/2023	Q4	1369	2040	2911	794
2023/2024	Q1	1658	2067	1632	370
2023/2024	Q2	1272	1196	358	26

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust