

Freedom of Information Request

Ref: 23-660

28 September 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Email encryption

- **Do you have a product or supplier for email encryption?**
- **If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**
- **If so, please can you indicate the plans for future procurement of this product?**
- **If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

Under Section 31(1)(a) of the Freedom of Information Act, we are required to judge as to whether the disclosure of the information would, or would be likely to, prejudice the prevention or detection of crime. Under guidance issued by the Information Commissioner states that this exemption applies if disclosure of the withheld information would, or would be likely to prejudice the prevention of criminal acts in relation to the Trust's computer systems and information, such as hacking, theft of data, misuse of confidential data or the disruption of the Trust's operations.

- **Please can you confirm the individual responsible for managing your email encryption contract or wider cyber security contracts and provide their contact details and role title?**

Cyber Security Manager

DigitalServicesAdmin@uhbw.nhs.uk

E-signatures

- **Do you use a specific product or solution for electronic signatures?**

Yes

- **If so, please can you confirm the name of the supplier from which this solution is**

purchased

Bramble Hub and Namirial Ltd

- **If so, please can you supply details of the contractual arrangements in place including date of award, details of any Framework used or link to the advertisement, contract value and duration.**

Procured via G-Cloud 12 Framework Agreement. Contract value £16,787.48 excluding VAT. Contract duration 24 months. Date of award: 4th March 2022.

- **If so, please can you indicate the plans for future procurement of this product?**

As long as it is of a cost benefit and is used well we will continue to use this product.

- **If not, please can you indicate what evaluation of the requirement for email encryption has been undertaken?**

Not applicable

- **Please can you confirm the individual responsible for managing your e-signature solution contract or wider cyber security and provide their contact details and role title?**

Director of Corporate Governance

eric.sanders@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because

information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust