

Freedom of Information Request

Ref: 23-655

6 September 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Does your trust currently used RPA (Robotic Process Automation)

We are currently in the process of getting RPA set up at the Trust.

2. Which departments within your trust currently use RPA (Robotic Process Automation)

We are setting up a process within our Human Resources Services.

3. Who supplies your licensing for Robotic Process Automation

Blue Prism

4. How many bots have your purchased and over what period?

Two - leased annually since 2022

5. Who provides the professional development? is this in house or an external provider and if so, who?

External - OAS

6. What is your total yearly budget spend on RPA in FYE 21/22

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore, we are withholding this information at this time.

7. What is your predicted spend on RPA for FYE 22/23

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore, we are withholding

this information at this time.

8. Which departments have been identified for RPA projects

Currently Human Resources department

9. Is the trust intending to expand the use of RPA

This is being decided

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team

University Hospitals Bristol and Weston NHS Foundation Trust