

Freedom of Information Request

Ref: 23-574

3 August 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Does your trust employ one or more homecare medicine services provider(s) to deliver and/or administer medicines to patients in their normal residence? If so, what is the name of the provider(s)?

- Alcura
- Baxter
- Healthnet Homecare
- Lloyds Pharmacy Clinical Homecare
- Pharmaxo
- Polar Speed
- Sciensus

2. For each provider, how many active patients currently receive your homecare medicines service as of 31 July 2023?

- Alcura - 289
- Baxter - 30
- Healthnet Homecare – 664
- Lloyds Pharmacy Clinical Homecare - 749
- Pharmaxo - 49
- Polar Speed - 31
- Sciensus - 2414

3. For each provider, how many of these patients are administered medicines as part of the homecare service as of 31 July 2023?

- Alcura - 117
- Baxter - 0
- Healthnet Homecare – 136
- Lloyds Pharmacy Clinical Homecare - 31

- Pharmaxo - 32
- Polar Speed - 0
- Sciensus - 2147

4. For each provider, please provide a list of medications delivered and/or administered through this service.

Provider	Contracted Medication
Alcura	Burosumab C1-Esterase Inhibitor Filgrastim Icatibant Lanadelumab Ledipasvir / Sofosbuvir Immunoglobulin Octreotide Sofosbuvir / Velpatasvir / Voxilaprevir Sofosbuvir/Velpatasvir Somatropin
Baxter	Amikacin Aztreonam Benzylpenicillin Ceftazidime Ceftriaxone Colistimethate Sodium Flucloxacillin Heparin Sodium Flush Meropenem Piperacillin / Tazobactam Teicoplanin Temocillin Tobramycin
Healthnet Homecare	Belimumab Berotralstat Bimekizumab Brodalumab Burosumab Chlormethine Dupilumab Emicizumab Infliximab Liraglutide Immunoglobulin Pegvisomant Sarilumab Somatrogen Somatropin Tralokinumab Vedolizumab Volanesorsen
Lloyds Pharmacy Clinical Homecare	Abatacept Aztreonam Colistimethate Dornase Alfa Imatinib Ivacaftor Ivacaftor Ivacaftor /Tezacaftor /Elexacaftor Lenograstim Levofloxacin Lumacaftor / Ivacaftor Mannitol Ozanimod Pegvisomant

	Somatropin Teriparatide Tezacaftor / Ivacaftor Tobramycin Tocilizumab Ustekinumab
Pharmaxo	Aciclovir Allopurinol Apixaban Azacitidine Bortezomib Chlorphenamine Co-Trimoxazole Cyclizine Cyclophosphamide Desferrioxamine Dexamethasone Docusate Famotidine Filgrastim Furosemide Hydrocortisone cream Levofloxacin Loperamide Melphalan Metoclopramide Octreotide Omeprazole Ondansetron Panobinostat Paracetamol Prednisolone Rituximab Romosozumab Senna Sodium Clodronate Thalidomide Tildrakizumab Zoledronic Acid Zopiclone
Polar Speed	Ataluren Lomitapide Risdiplam Tocilizumab
Sciensus	Abatacept Abrocitinib Adalimumab Anakinra Apremilast Baricitinib Certolizumab Dupilumab Eculizumab Etanercept Filgotinib Golimumab Guselkumab Icatibant Infliximab Ixezumab Lanreotide Ravulizumab Risankizumab Sapropterin Secukinumab Teduglutide Tocilizumab Tofacitinib

	Upadacitinib Ustekinumab Vedolizumab
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5. For each provider, how many patient safety incidents were reported in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for

Patient Safety Incidents Reported	June 2021	June 2022	June 2023
Alcura	*	0	*
Baxter	-	0	0
Healthnet	0	0	0
Lloyds Pharmacy Clinical Homecare	*	*	*
Pharmaxo	-	0	*
Polar Speed	0	0	0
Sciensus	30	11	7

Note: - indicates no service active during this time period

Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

6. For each provider, As a proportion of all deliveries, what percentage of medicine and ancillaries deliveries were late in the most recent reporting period for which you have data), and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

Deliveries not on time as a % of total deliveries	June 2021	June 2022	June 2023
Alcura	1%	7%	14%
Baxter	-	--	3%
Healthnet	14%	14%	29%
Lloyds Pharmacy Clinical Homecare	6%	2%	4%
Pharmaxo	--	13%	6%
Polar Speed	0%	13%	6%
Sciensus	3%	4%	3%

Note: - indicates no service active during this time period

7. For each provider, as a proportion of all deliveries, what percentage of medicine and ancillaries deliveries failed in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also

give figs for July 22 and July 21)? Please state what period the figures are for.

Failed deliveries as a % of total deliveries	June 2021	June 2022	June 2023
Alcura	0%	0%	3%
Baxter	-	-	0%
Healthnet	0%	3%	4%
Lloyds Pharmacy Clinical Homecare	11%	8%	3%
Pharmaxo	-	0%	0%
Polar Speed	0%	4%	0%
Sciensus	4%	1%	9%

Note: - indicates no service active during this time period

8. For each provider, as a proportion of all clinical services, what percentage of clinical services were late in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

Delayed clinical services as a % of total planned clinical services	June 2021	June 2022	June 2023
Alcura	0%	0%	0%
Baxter	--	--	--
Healthnet	0%	2%	6%
Lloyds Pharmacy Clinical Homecare	11%	0%	17%
Pharmaxo	--	0%	0%
Polar Speed	--	--	--
Sciensus	13%	18%	20%

Note: - indicates no service active during this time period

9. For each provider, what proportion of the KPIs for homecare services did your service meet in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.

There are currently no performance target levels set for Key Performance Indicators for Homecare.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust