

Freedom of Information Request

Ref: 23-570

2 August 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do not hold the information you are requesting

1. Technology-enabled virtual wards remote monitoring services contract(s):

A. Is there a single remote monitoring services provider across all University Hospitals Bristol and Weston NHS Foundation Trust technology-enabled virtual wards, or are there multiple providers?

B. Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?

C. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?

D. What is a contract(s) Value (£)?

E. What is the contract(s) Start Date?

F. What is the contract(s) Length (in months, years, please specify the term)?

G. Who is the contracting authority?

H. Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?

2. If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:

A. Is/was this pilot funded through the Bath and Bristol, North Somerset and South Gloucestershire ICB, or is/was the funding allocated directly through the University Hospitals Bristol and Weston NHS Foundation Trust or any collaboratives, if so, which one?

B. Who is/was the selected remote monitoring services provided for this pilot?

C. What is/was the pilot Value (£)?

D. What is/was the pilot Start Date?

E. What is/was the pilot Length (in months, years, please specify the term)?

3. If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a

contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:

A. What is the Value (£) spent on remote monitoring for virtual wards?

B. What is the spent term monthly, quarterly, or annual?

Definitions:

– Virtual ward technology-enabled offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.

– Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board at bnssg.foi@nhs.net for further information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust