

## Freedom of Information Request

Ref: 23-532

4 August 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. What is the total value of spend by your NHS Trust with on-framework and off-framework recruitment agencies by staff group (see staff groups below) on a temporary basis? Please provide this information for the following years (please fill in the tables below).**

**Note: Please provide total spend inclusive of salaries and agency margin / fees.**

**Note: If cannot provide split of spend by on- vs off- framework agencies, please provide total spend.**

**On-framework agency spend**

| Total spend by role                        | Total on-framework agency spend by staff group, that are recruited on a temporary basis via an agency |                          |                          |
|--|---|--------------------------|--------------------------|
|  | April 2020 to March 2021  | April 2021 to March 2022 | April 2022 to March 2023 |
| Healthcare Assistant & Other Support       | £785,229  | £694,834                 | £841,790                 |
| Healthcare Science                         | £187,937  | £239,018                 | £334,376                 |
| Medical & Dental                           | £6,232,937  | £9,004,189               | £5,592,747               |
| Nursing Midwifery & Health Visiting        | £7,332,731  | £9,964,219               | £13,675,833              |
| Scientific, Therapeutic & Technical (AHPS) | £963,179  | £710,874                 | £997,966                 |
| Other                                      | £798,109  | £720,009                 | £956,857                 |

## Off-framework agency spend

| Total spend by role                        | Total off-framework agency spend by staff group, that are recruited on a temporary basis via an agency |                          |                          |
|--|--|--------------------------|--------------------------|
|  | April 2020 to March 2021   | April 2021 to March 2022 | April 2022 to March 2023 |
| Healthcare Assistant & Other Support       | 0  | 0                        | 0                        |
| Healthcare Science                         | 0  | 0                        | 0                        |
| Medical & Dental                           | 0  | £91,820                  | £684,533                 |
| Nursing Midwifery & Health Visiting        | £4,009,864   | £7,400,356               | £8,786,099               |
| Scientific, Therapeutic & Technical (AHPS) | 0  | 0                        | 0                        |
| Other                                      | 0  | 0                        | 0                        |

## 2. Do you use insourcing providers?

Yes

**Note: Insourcing definition: Insourcing of Clinical Services - NHS SBS**

## 3. If yes to previous question (use of insourcing providers), what is the total value of spend, listed by speciality and insourcing provider used for Apr-22 to Mar-23?

**Note: If an insourcing provider covers multiple specialities, please list that provider multiple times (one row for each speciality).**

| Supplier                                 | Specialty                       | 22/23 Cost |
|--|---------------------------------|------------|
| Glanso                                   | Echo                            | £283,000   |
| Glanso                                   | Cardiology                      | £839,000   |
| Key Performance International Healthcare | Bristol Dental Hospital         | £157,000   |
| Glanso                                   | Ophthalmology                   | £379,000   |
| Glanso                                   | UGI                             | £409,000   |
| 18 Weeks                                 | Endoscopy                       | £179,000   |
| Glanso                                   | Women's and Children's Services | £602,000   |
| Glanso                                   | ENT                             | £183,000   |

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**