

Freedom of Information Request

Ref: 23-372

15 June 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Who is your current system supplier for your Patient Level Costing system?

IQVIA

2. When does that contract expire (not including optional extensions)?

29/09/23. We are currently negotiating a 4-year contract extension for this software.

3. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?

Hosted on Trust server.

4. If it is on-premises, do you have a dedicated costing server

Yes

and how what is the estimated annual cost of this including IT support, resilience etc.

This is included in the total IMT server charge - we cannot break this down.

5. Do you use the system to produce internal PLICS/SLR reporting as well as National Cost Collection?

Yes.

6. What is the frequency of any internal PLICS/SLR reporting? e.g., Quarterly

Quarterly.

7. Does your PLICS system include in-built analytics and dashboarding tools? If so, are these your primary tool for analysing and presenting PLICS information?

Yes.

8. Does your PLICS system require a third-party reporting/BI tool? If so, which one do

you use?

Qlikview Dashboards.

9. Does this tool incur an additional cost on top of the PLICS software. Is there a limit on additional users and/or do additional users incur additional licence costs?

There are 200 licences. There is an annual maintenance fee of £7.6k excluding VAT.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust