

Freedom of Information Request

Ref: 23-362

9 June 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do you outsource your car parking management/enforcement to a 3rd party.

Yes.

If so, to which company/companies?

Total Parking Solutions.

2. Are you currently in the process of tendering for these services.

No.

If so, what portal are you using to request an ITT?

Not applicable.

3. If not currently in process, when are you next expecting to go out to tender to for your parking management / enforcement services?

2028.

4. What platform will you use to request ITT's?

OJEU

5. Do you charge for parking, and if so, do you use parking payment machines.

Yes.

6. When were the existing payment machines installed

2023

and can people pay using a credit/debit card at all machines?

Yes.

7. If debit/credit cards can be used, are these 3G connections and will you be upgrading all payment machines as 3G is decommissioned.

4g/5g

8. What is the make/model/number of payments machines being used.

NewPark FusionX

9. Can users pay to park using an APP that could be used via Mobile Device/telephone/web, if so, which one?

Yes, Glide and Ringo.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team

