

Freedom of Information Request

Ref: 23-227

14 April 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Discharge Letters

Supplier name System C

System name - Careflow EPR

Date installed - April 2011

Contract expiration - April 2024

Is this contract annually renewed? - Yes/No No

Do you currently have plans to replace this system? - Yes/No No

Procurement framework – Not applicable

Other systems it integrates with? – Internal TIE

Total value of contract (£) – £797,134 per annum for all Careflow modules, not just Careflow EPR

Notes - e.g. we are currently out to tender

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System name - Diagnostic Reporting – ICE

Date installed - September 2008

Contract expiration - This has been reviewed and the Trust are continuing with a 'System wide' approach to use of this system so are renewing annually

Is this contract annually renewed? - Yes/No Yes

Do you currently have plans to replace this system? - Yes/No No

Procurement framework – Not applicable

Other systems it integrates with? – Internal TIE

Total value of contract (£) – £91,041 per annum

Notes - e.g. we are currently out to tender

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System type –Digital Dictation

Supplier name 3M

System name – Fluency

Date installed – 19 October 2022

Contract expiration – 18 October 2029

Is this contract annually renewed? - Yes/No No

Do you currently have plans to replace this system? - Yes/No No

Procurement framework – Not applicable

Other systems it integrates with? – Internal TIE

Total value of contract (£) – £206,890 per annum

Notes - e.g. we are currently out to tender

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System type –Bed Management

Supplier name System C

System name - Careflow EPR

Date installed - April 2011

Contract expiration - April 2024

Is this contract annually renewed? - Yes/No No

Do you currently have plans to replace this system? - Yes/No No

Procurement framework – Not applicable

Other systems it integrates with? – Internal TIE

Total value of contract (£) – £797,134 per annum for all Careflow modules, not just Careflow EPR

Notes - e.g. we are currently out to tender

System definitions:

Discharge Letters - the ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Diagnostic Reporting - test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Digital Dictation - device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Bed Management - real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters

Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust