

Freedom of Information Request

Ref: 23-219

25 April 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

We kindly request information on the contracts you currently commission for the following services:

Dementia Support

We do not hold a contract for this service.

Hospital Discharge

We do not hold a contract for this service.

Social Prescribing

We do not hold a contract for this service.

Information and Advice Services

We do not hold a contract for this service.

Advocacy

The Trust does not contract or recommend any advocacy services. We do however notify all complainants that there are several such services available if they require help with raising their complaint. We send out leaflets for The Advocacy People and POWhER and also advise that several others are also available.

Carers Support

We do not hold a contract for this service.

End of Life Care

We do not hold a contract for this service.

Community Champions / Wellbeing Coordinators

We do not hold a contract for this service.

Elderly Day Centre

We do not hold a contract for this service.

Befriending

We do not hold a contract for this service.

Footcare/toenail cutting

We do not hold a contract for this service.

Non-Emergency Patient Transport

Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) for this information at bnssg.foi@nhs.net

Bereavement Support

RNS Publications for publishing and printing the Trust's Bereavement Packs. The contract expires in December 2025.

EC Alderwick & Sons Ltd for batch cremations of non-viable fetuses. The contract expires in November 2024.

Digital Inclusion

We do not hold a contract for this service.

For each service, please provide the following information:

a. Name of the service provider

b. The estimated expiry date/ month for the current contract

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust